

Your profile is gaining momentum.  
One of your clients reviewed you.



Review Rating: **5**

"Bob was an absolute pleasure to work with. He was very knowledgeable, attentive, and hard working. He made any/all hurdles appear much smaller than they were as we glided through the process of selling our home. I would recommend him 100 times over any day of the week."

**caseyxxxxxxxx**

426 Free Stone Ave, Woodruff, SC 29388

★★★★★ Highly likely to recommend



08/30/2017 - [jamieboxxx](#)

Bought a Townhouse home in 2017 in Anderson, SC.

Local knowledge: ★★★★★

Process expertise: ★★★★★

Responsiveness: ★★★★★

Negotiation skills: ★★★★★

Never would I have thought one person could make my transition go so smoothly. Linda Brown is the kindest, most compassionate and by far the hardest working agent. I had to move for my job, so the experience was hard, but Linda took the time to understand our needs and restrictions and worked with us through it all. She went way above and beyond our expectations and found us exactly what we wanted. She has made me feel that I will always have a friend in my new area.[Less](#) ^

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★★★★★ Highly likely to recommend



08/14/2017 - [Diane Roxxx](#)

Bought a Single Family home in 2017 in Woodruff, SC.

Local knowledge: ★★★★★

Process expertise: ★★★★★

Responsiveness: ★★★★★

Negotiation skills: ★★★★★

We sincerely thank Linda for her exemplary work in assisting us with the recent purchase of our new home.

From the initial call for information and throughout the buying process we found her to be very professional and knowledgeable. Her market research and data provided to aide in the offer to purchase the home was ultimately right on target and accepted immediately by the seller.

Linda possesses great communication skills and has meticulous attention to detail, both of which made for a smooth and efficient transaction in the purchase of our new home. She ensured we were comfortable and

satisfied with the terms of the agreement.

Linda was always friendly, always prompt, and always helpful. She brings a level of personalization and sincerity that puts one at ease during an otherwise hectic and stressful time. She was involved every step of the way and the process went extremely smoothly. She and her team get the job done and do their part efficiently and effectively.

We highly recommend Linda Brown and C. Dan Joyner Realtors/Berkshire Hathaway to anyone needing real estate services.[Less](#)



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**★★★★★ Highly likely to recommend**



11/01/2016 - [dunkin123](#)

Bought a Single Family home in 2016 in Greenville, SC.

Local knowledge: ★★★★★

Process expertise: ★★★★★

Responsiveness: ★★★★★

Negotiation skills: ★★★★★

I highly recommend Linda Brown for anyone buying or selling a home as she is the nicest, most honest and helpful person throughout the process.

We moved here from out of state and I don't believe I could have done it without her help. Linda set me up to look at houses online before I got here after thoroughly asking me questions about what I was looking for. She then found a furnished rental house for me, month by month, which was the best thing ever. I can't tell you how easy this made the transition move, not having to unpack or set up utilities, etc. Linda then worked tirelessly with us looking at houses until we found the one. She helped negotiate a great price and then handled everything from the inspections

to recommendations of contractors. So what I have to say about Linda is, she made this process smooth and easy and she has become my friend and I'm so thankful for all of it.[Less](#) ^

## Ratings & Reviews



Highly likely to recommend



08/24/2017 - [zuser20140603191944308](#)

Sold a Single Family home in 2017 in Simpsonville, SC.

Local knowledge: ★★★★★

Process expertise: ★★★★★

Responsiveness: ★★★★★

Negotiation skills: ★★★★★

Simply an outstanding realtor. I utilized his

services in conjunction with my company sponsored relocation from South Carolina. From the beginning, he established clear expectations of what I could expect with selling my home. Sure enough, he knew what he was talking about. I ran into some tight deadlines that had to do with getting repairs done on my house so the relocation company could purchase it in a timely manner (thus allowing me to close on my new home out of state). Bob worked extensively to make sure all parties involved knew about my situation and the importance of meeting deadlines. I felt like a priority the entire time. Great work![Less](#) ^

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**Highly likely to recommend** 

10/05/2016 - [lawrencedupont4](#)

Sold a home in 2016 in Hunters Woods, Simpsonville, SC 29680.

Local knowledge: 

Process expertise: 

Responsiveness: 

Negotiation skills: 

Worked with Bob up front to set a reasonable asking price which generated a lot of interest. The home sold within a couple of weeks. Very pleased with the level of service and their willingness to answer all of my questions and concerns.

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**Highly likely to recommend** 

09/10/2016 - [nancyb29680](#)

Sold a Single Family home in 2016 in Simpsonville, SC.

Local knowledge: ★★★★★  
Process expertise: ★★★★★  
Responsiveness: ★★★★★  
Negotiation skills: ★★★★★

Bob and Linda were wonderful to help us with the sale of our home. From the very start they were helpful in telling us what we needed to do to sell our home and how to price it. Then they were there for us with any little or big problems we had. We not only had two wonderful agents to help us but [More](#) ✓



**Highly likely to recommend** 

09/07/2016 - [ejbrock1](#)

Sold a Single Family home in 2016 in Simpsonville, SC.

Local knowledge: ★★★★★  
Process expertise: ★★★★★  
Responsiveness: ★★★★★  
Negotiation skills: ★★★★★

Great experience. Took a personal interest in the sale of our home, and also put us in touch with a realtor in the state we were locating in. When they heard about the flooding in the state of Louisiana ,they called to ask if our home was in the flood area and wanted us to know they were thinking [More](#) ✓



**Highly likely to recommend** 

06/30/2015 - [SanJoseBuyer](#)

Sold a Single Family home in 2015 in Greenville, SC.

Local knowledge: ★★★★★  
Process expertise: ★★★★★

Responsiveness: ★★★★★

Negotiation skills: ★★★★★

Bob handled a very difficult selling for us. We're across the country and had not seen the condition of our place in 2 years. Bob went in, assessed what was needed to be repaired and what needed to be changed to make the house attractive. He found all the necessary people, handymen, [More](#) ✓

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## Customer Satisfaction Survey

\*Agents Name: LINDA & BOB BROWN Date \_\_\_\_\_

\*Client Name ED + JO ELLERXXXXXXXXXXXX

\*Property Address: 137 ST. JOHNS ST SIMPSONVILLE, SC. 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	<u>10</u>
Listening Skills	1	2	3	4	5	6	7	8	9	<u>10</u>
Problem Solving	1	2	3	4	5	6	7	8	9	<u>10</u>
Availability	1	2	3	4	5	6	7	8	9	<u>10</u>
Enthusiasm	1	2	3	4	5	6	7	8	9	<u>10</u>
Communication	1	2	3	4	5	6	7	8	9	<u>10</u>
General Conduct	1	2	3	4	5	6	7	8	9	<u>10</u>
Easy to Work With	1	2	3	4	5	6	7	8	9	<u>10</u>
Source of Information	1	2	3	4	5	6	7	8	9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) YARD SIGN ON ANOTHER PROPERTY.

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide                                   |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book                                    |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine                               |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input checked="" type="checkbox"/> Other <u>LINDA FOUND AN AGENT FOR US</u> |
| <input type="checkbox"/> Other Website/search _____                         | <u>IN LOUISIANA AND HAD THEM CONTACT</u>                                     |
|   | <u>US IN SOUTH CAROLINA!</u>   |

What did you like about working with your agent?

ALL OF THE ABOVE QUALITIES IN THE RATING ABOVE.

"GREAT JOB"

What areas of service could be improved?

Would you use your agent's services in another transaction?

Yes No

Would you refer friends and family to your agent?

Yes No

May your agent use you as a reference?

Yes No

Would you consider writing your agent a letter of recommendation?

Yes No

You have my permission to use my comments for advertising purposes.

Yes No

Is anyone you know buying or selling real estate in the future?

Yes No

If so, what are their names & phone numbers?

\*Required field

# Customer Satisfaction Survey

\*Agents Name: Linda Brown

Date 4/22/16

\*Client Name Collins + Jessica ~~XXXXXX~~

\*Property Address: 308 ~~XXXXXXXXXX~~ St Simpsonville, SC 29681

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	10
Listening Skills	1	2	3	4	5	6	7	8	9	10
Problem Solving	1	2	3	4	5	6	7	8	9	10
Availability	1	2	3	4	5	6	7	8	9	10
Enthusiasm	1	2	3	4	5	6	7	8	9	10
Communication	1	2	3	4	5	6	7	8	9	10
General Conduct	1	2	3	4	5	6	7	8	9	10
Easy to Work With	1	2	3	4	5	6	7	8	9	10
Source of Information	1	2	3	4	5	6	7	8	9	10

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) website

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                   | <input type="checkbox"/> Other _____           |
| <input type="checkbox"/> Other Website/search _____                         |  |

What did you like about working with your agent?

She was always available; always as helpful as possible and very practical.

What areas of service could be improved?

none -> she was fantastic!

Would you use your agent's services in another transaction?

Yes  No

Would you refer friends and family to your agent?

Yes  No

May your agent use you as a reference?

Yes  No

Would you consider writing your agent a letter of recommendation?

Yes  No

You have my permission to use my comments for advertising purposes.

Yes  No

Is anyone you know buying or selling real estate in the future?

Yes  No

If so, what are their names & phone numbers?

\*Required field

# Customer Satisfaction Survey

\*Agents Name: Bob Brown Date 2/10/16  
 \*Client Name Jonathan + Brittany ~~XXXXXXXX~~  
 \*Property Address: 101 ~~XXXXXXXXXXXX~~ Mauldin, SC 29662

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Listening Skills	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Problem Solving	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Availability	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Enthusiasm	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Communication	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
General Conduct	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Easy to Work With	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10
Source of Information	1	2	3	4	5	6	7	8	9	<input checked="" type="radio"/> 10

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) Called a listing + then chose to work with him

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                              | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News)       | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                       | <input type="checkbox"/> Homes & Land magazine |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                         | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search <u>Realtor.com (app)</u> |  |

What did you like about working with your agent?

Bob makes you feel VERY comfortable. We were able to be honest with him about our likes + dislikes when touring houses. We really felt like Bob had our best interest at heart.

What areas of service could be improved?

Maybe going over does/what happens once you buy the house in terms of taxes, etc. (especially for first time buyers).

- |   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| Would you use your agent's services in another transaction?         | <input checked="" type="radio"/> Yes | No                                  |
| Would you refer friends and family to your agent?                   | <input checked="" type="radio"/> Yes | No                                  |
| May your agent use you as a reference?                              | <input checked="" type="radio"/> Yes | No                                  |
| Would you consider writing your agent a letter of recommendation?   | <input checked="" type="radio"/> Yes | No                                  |
| You have my permission to use my comments for advertising purposes. | <input checked="" type="radio"/> Yes | No                                  |
| Is anyone you know buying or selling real estate in the future?     | Yes                                  | <input checked="" type="radio"/> No |

If so, what are their names & phone numbers?

*But will refer Bob any chance I get!!*

\*Required field

I have to say this: (and Bob will laugh!)

We are in our late 20's, so it was important we find a realtor that understood our styles, interests, etc. Sometimes, with realtors, buyers don't establish that connection and the realtor ends up showing houses that are not an interest to the buyers.

Bob was not like that at all! He really knows how to listen and determine which houses we would like.

Even with the age difference, we were on the same page everyday.

That is important! 😊

We really walked away with a friend - and that is something we did not expect.

Bob has a client for life in us!



### Customer Satisfaction Survey

\*Agents Name: LINDA & BOB BROWN Date JULY 26, 2015

\*Client Name ALAN & LORRAINE ~~XXXXXXXXXX~~

\*Property Address: 116 ~~XXXXXXXXXXXXXXXXXX~~, FOUNTAIN INN, SC

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	(10)
Listening Skills	1 2 3 4 5 6 7 8 9	(10)
Problem Solving	1 2 3 4 5 6 7 8 9	(10)
Availability	1 2 3 4 5 6 7 8 9	(10)
Enthusiasm	1 2 3 4 5 6 7 8 9 10	(11)
Communication	1 2 3 4 5 6 7 8 9	(10)
General Conduct	1 2 3 4 5 6 7 8 9	(10)
Easy to Work With	1 2 3 4 5 6 7 8 9	(10)
Source of Information	1 2 3 4 5 6 7 8 9	(10)

How did you find your C. Dan Joyner, Realtors Sates Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) LINDA WROTE US DIRECTLY

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search _____              |  |

What did you like about working with your agent?

LINDA SUGGESTED MUNGO HOMES AND TOOK US TO VISIT NUMEROUS SUBDIVISIONS. SHE HELPED US BEFORE, DURING, AND AFTER OUR PURCHASE. DISCUSSIONS WITH LINDA & BOB HELPED US SELL AND BUY WITH CONFIDENCE.

What areas of service could be improved?

- |   |       |      |
|---|-------|------|
| Would you use your agent's services in another transaction?                                 | (Yes) | No   |
| Would you refer friends and family to your agent? <u>FAMILY MEMBERS HAVE BEEN REFERRED.</u> | (Yes) | No   |
| May your agent use you as a reference?  | (Yes) | No   |
| Would you consider writing your agent a letter of recommendation?                           | (Yes) | No   |
| You have my permission to use my comments for advertising purposes.                         | (Yes) | No   |
| Is anyone you know buying or selling real estate in the future?                             | Yes   | (No) |
| If so, what are their names & phone numbers?  |       |      |

\*Required field

## Customer Satisfaction Survey

\*Agents Name:

Linda Brown (Bob) Date 2/28/15

\*Client Name

Carla & Sidney ~~XXXXXXXXXX~~

\*Property Address:

702 ~~XXXXXXXXXXXX~~ Simpsonville, SC 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	10
Listening Skills	1	2	3	4	5	6	7	8	9	10
Problem Solving	1	2	3	4	5	6	7	8	9	10
Availability	1	2	3	4	5	6	7	8	9	10
Enthusiasm	1	2	3	4	5	6	7	8	9	10
Communication	1	2	3	4	5	6	7	8	9	10
General Conduct	1	2	3	4	5	6	7	8	9	10
Easy to Work With	1	2	3	4	5	6	7	8	9	10
Source of Information	1	2	3	4	5	6	7	8	9	10

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) referral by colleague

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search <u>realtor.com</u> |  |

What did you like about working with your agent?

Linda was extremely helpful & eager to assist. Anything I ask, she delivered. Linda (and Bob) were great! A++ service!

What areas of service could be improved?

N/A

Would you use your agent's services in another transaction?

~~Yes~~ No

Would you refer friends and family to your agent?

~~Yes~~ No

May your agent use you as a reference?

~~Yes~~ No

Would you consider writing your agent a letter of recommendation?

~~Yes~~ No

You have my permission to use my comments for advertising purposes.

~~Yes~~ No

Is anyone you know buying or selling real estate in the future?

Yes ~~No~~

If so, what are their names & phone numbers?

\*Required field

### Customer Satisfaction Survey

\*Agents Name: Linda & Bob Brown Date 01-03-2015

\*Client Name LLOYD & LYDA ~~EMERSON~~

\*Property Address: 112 ~~XXXXXXXXXXXXXXXXXXXX~~ SIMPSONVILLE SC 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	<u>10</u>
Listening Skills	1 2 3 4 5 6 7 8 9	<u>10</u>
Problem Solving	1 2 3 4 5 6 7 8 9	<u>10</u>
Availability	1 2 3 4 5 6 7 8 9	<u>10</u>
Enthusiasm	1 2 3 4 5 6 7 8 9	<u>10</u>
Communication	1 2 3 4 5 6 7 8 9	<u>10</u>
General Conduct	1 2 3 4 5 6 7 8 9	<u>10</u>
Easy to Work With	1 2 3 4 5 6 7 8 9	<u>10</u>
Source of Information	1 2 3 4 5 6 7 8 9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional? We knew of the agency and called to talk about our house.  
(personal friend, referral by friend, previous client, direct mail, etc.)

Which marketing product did you use in searching for your home? (check appropriate boxes) N/A

- |   |  |                         |
|---|--|-------------------------|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     | <u>we were Sellers.</u> |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |                         |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |                         |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other _____           |                         |
| <input type="checkbox"/> Other Website/search _____                         |  |                         |

What did you like about working with your agent?  
Professionalism, personality, knowledge, enthusiasm, communication. Let us say they went the extra mile with us.

What areas of service could be improved?  
How can you improve perfect? We were completely satisfied with Linda and Bob.

- |   |            |           |
|---|------------|-----------|
| Would you use your agent's services in another transaction?         | <u>Yes</u> | No        |
| Would you refer friends and family to your agent?                   | <u>Yes</u> | No        |
| May your agent use you as a reference?                              | <u>Yes</u> | No        |
| Would you consider writing your agent a letter of recommendation?   | <u>Yes</u> | No        |
| You have my permission to use my comments for advertising purposes. | <u>Yes</u> | No        |
| Is anyone you know buying or selling real estate in the future?     | Yes        | <u>No</u> |

If so, what are their names & phone numbers?

\*Required field

# Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 7/5/15  
 \*Client Name Carl ~~Weather~~ + Taylor ~~Woodrow~~  
 \*Property Address: 4016 ~~Highway 101~~ Gray Court, SC

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas? 29645

Knowledge	1	2	3	4	5	6	7	8	9	<u>10</u>
Listening Skills	1	2	3	4	5	6	7	8	9	<u>10</u>
Problem Solving	1	2	3	4	5	6	7	8	9	<u>10</u>
Availability	1	2	3	4	5	6	7	8	9	<u>10</u>
Enthusiasm	1	2	3	4	5	6	7	8	9	<u>10</u>
Communication	1	2	3	4	5	6	7	8	9	<u>10</u>
General Conduct	1	2	3	4	5	6	7	8	9	<u>10</u>
Easy to Work With	1	2	3	4	5	6	7	8	9	<u>10</u>
Source of Information	1	2	3	4	5	6	7	8	9	<u>10</u>

How did you find your C. Dan Joyner, Realtor's Sales Professional?  
 (personal friend, referral by friend, previous client, direct mail, etc.) online

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide                 |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book                  |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine             |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input checked="" type="checkbox"/> Other <u>clinic by</u> |
| <input checked="" type="checkbox"/> Other Website/search <u>realtor.com</u> |  |

What did you like about working with your agent?  
very sweet and caring  
hard working  
knowledgeable  
great w/ communication

What areas of service could be improved?  
 \_\_\_\_\_  
 \_\_\_\_\_

- |   |            |           |
|---|------------|-----------|
| Would you use your agent's services in another transaction?         | <u>Yes</u> | No        |
| Would you refer friends and family to your agent?                   | <u>Yes</u> | No        |
| May your agent use you as a reference?                              | <u>Yes</u> | No        |
| Would you consider writing your agent a letter of recommendation?   | <u>Yes</u> | No        |
| You have my permission to use my comments for advertising purposes. | <u>Yes</u> | No        |
| Is anyone you know buying or selling real estate in the future?     | Yes        | <u>No</u> |

If so, what are their names & phone numbers?  
 \_\_\_\_\_  
 \_\_\_\_\_

\*Required field

**Customer Satisfaction Survey**

\*Agents Name: Linda Brown Date 12/31/14  
 \*Client Name Michael Skobrowski & Lauren Benson  
 \*Property Address: 203 W&S Park Circle, Mauldin, SC 29662

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	<u>10</u>
Listening Skills	1 2 3 4 5 6 7 8 9	<u>10</u>
Problem Solving	1 2 3 4 5 6 7 8 9	<u>10</u>
Availability	1 2 3 4 5 6 7 8 9	<u>10</u>
Enthusiasm	1 2 3 4 5 6 7 8 9	<u>10</u>
Communication	1 2 3 4 5 6 7 8 9	<u>10</u>
General Conduct	1 2 3 4 5 6 7 8 9	<u>10</u>
Easy to Work With	1 2 3 4 5 6 7 8 9	<u>10</u>
Source of Information	1 2 3 4 5 6 7 8 9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional? Called about a listing, started working with her right away.  
 (personal friend, referral by friend, previous client, direct mail, etc.)

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |  |   |
|--|---|
| <input type="checkbox"/> The Book of Dreams Magazine                               | <input type="checkbox"/> Real Estate Guide  |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News)        | <input type="checkbox"/> Real Estate Book   |
| <input type="checkbox"/> Greenville Journal  | <input type="checkbox"/> Homes & Land magazine  |
| <input type="checkbox"/> C. Dan Joyner Website                                     | <input checked="" type="checkbox"/> Other <u>listing's provided by realtor that met our criteria.</u> |
| <input checked="" type="checkbox"/> Other Website/search <u>realtor.com/zillow</u> |   |

What did you like about working with your agent?  
Linda was wonderful to work with. No pressure and very kind and honest individual. She was always available to answer phone calls and emails.

What areas of service could be improved?  
None - She made everything as smoothly as possible. Very informative. All of her referrals for services were great too.

- |   |            |           |
|---|------------|-----------|
| Would you use your agent's services in another transaction?         | <u>Yes</u> | No        |
| Would you refer friends and family to your agent?                   | <u>Yes</u> | No        |
| May your agent use you as a reference?                              | <u>Yes</u> | No        |
| Would you consider writing your agent a letter of recommendation?   | <u>Yes</u> | No        |
| You have my permission to use my comments for advertising purposes. | <u>Yes</u> | No        |
| Is anyone you know buying or selling real estate in the future?     | Yes        | <u>No</u> |

If so, what are their names & phone numbers?  
 \_\_\_\_\_  
 \_\_\_\_\_

\*Required field

## Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 11/1/2014  
 \*Client Name Terrance + Marjorie ~~XXXXXXXXXX~~  
 \*Property Address: 18 ~~XXXXXXXXXXXXXXXXXX~~ St, Simpsonville, SC 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 <b>9</b> 10
Listening Skills	1 2 3 4 5 6 7 8 9 <b>10</b>
Problem Solving	1 2 3 4 5 6 7 8 9 <b>10</b>
Availability	1 2 3 4 5 6 7 8 9 <b>10</b>
Enthusiasm	1 2 3 4 5 6 7 8 9 <b>10</b>
Communication	1 2 3 4 5 6 7 8 9 <b>10</b>
General Conduct	1 2 3 4 5 6 7 8 9 <b>10</b>
Easy to Work With	1 2 3 4 5 6 7 8 9 <b>10</b>
Source of Information	1 2 3 4 5 6 7 8 9 <b>10</b>

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) driving by a home for sale

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search <u>realtor.com</u> |  |

What did you like about working with your agent?

Linda consistently demonstrated thoughtful integrity in our home search process. We always knew she had our best interests at heart.

What areas of service could be improved?

The only "9" rating is because Linda was a newer agent when we met. However, whatever she didn't know, she was diligent to find the answer.

- |   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| Would you use your agent's services in another transaction?         | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you refer friends and family to your agent?                   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| May your agent use you as a reference?                              | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you consider writing your agent a letter of recommendation?   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| You have my permission to use my comments for advertising purposes. | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Is anyone you know buying or selling real estate in the future?     | <input type="radio"/> Yes            | <input checked="" type="radio"/> No |
| If so, what are their names & phone numbers?                        |                                      |                                     |

## Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 9/10/14  
 \*Client Name G xxxxxxxx  
 \*Property Address: 104 Woodvine Way

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	<u>10</u>
Listening Skills	1 2 3 4 5 6 7 8 9	<u>10</u>
Problem Solving	1 2 3 4 5 6 7 8 9	<u>10</u>
<input checked="" type="checkbox"/> Availability	1 2 3 4 5 6 7 8 9	<u>10</u>
Enthusiasm	1 2 3 4 5 6 7 8 9	<u>10</u>
<input checked="" type="checkbox"/> Communication	1 2 3 4 5 6 7 8 9	<u>10</u>
General Conduct	1 2 3 4 5 6 7 8 9	<u>10</u>
<input checked="" type="checkbox"/> Easy to Work With	1 2 3 4 5 6 7 8 9	<u>10</u>
Source of Information	1 2 3 4 5 6 7 8 9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional?  
 (personal friend, referral by friend, previous client, direct mail, etc.) Family

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |  |  |
|--|--|
| <input type="checkbox"/> The Book of Dreams Magazine                               | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News)        | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal  | <input type="checkbox"/> Homes & Land magazine |
| <input type="checkbox"/> C. Dan Joyner Website                                     | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search <u>Zillow/Realtor.com</u> |  |

What did you like about working with your agent?  
She was available, showed us a ton of houses, low pressure. She understood exactly what we wanted

What areas of service could be improved?  
\_\_\_\_\_

- |   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| Would you use your agent's services in another transaction?         | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you refer friends and family to your agent?                   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| May your agent use you as a reference?                              | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you consider writing your agent a letter of recommendation?   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| You have my permission to use my comments for advertising purposes. | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Is anyone you know buying or selling real estate in the future?     | <input type="radio"/> Yes            | <input checked="" type="radio"/> No |
| If so, what are their names & phone numbers?<br>_____<br>_____      |                                      |                                     |

\*Required field

## Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 9-11-14  
 \*Client Name DONNA ~~Rutledge~~  
 \*Property Address: 26 ~~N. Woodmont~~ ~~St.~~ Taylors, SC 29687

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Listening Skills	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Problem Solving	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Availability	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Enthusiasm	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Communication	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
General Conduct	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Easy to Work With	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10
Source of Information	1 2 3 4 5 6 7 8 9	<input checked="" type="radio"/> 10

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) personal friend

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |   |
|---|---|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide      |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book       |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine  |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input checked="" type="checkbox"/> Other _____ |
| <input type="checkbox"/> Other Website/search _____                         |   |

What did you like about working with your agent?

Nice, great service, knowledgeable

What areas of service could be improved?

Would you use your agent's services in another transaction?

Yes  No

Would you refer friends and family to your agent?

Yes  No

May your agent use you as a reference?

Yes  No

Would you consider writing your agent a letter of recommendation?

Yes  No

You have my permission to use my comments for advertising purposes.

Yes  No

Is anyone you know buying or selling real estate in the future?

Yes  No

If so, what are their names & phone numbers?

\*Required field

## Customer Satisfaction Survey

\*Agents Name: Linda Brown Date July 11, 2014  
 \*Client Name Jason + Crystal Eberly  
 \*Property Address: 607 ~~Bamburgh way~~ Imp small SC 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	(10)
Listening Skills	1 2 3 4 5 6 7 8 9	(10)
Problem Solving	1 2 3 4 5 6 7 8 9	(10)
Availability	1 2 3 4 5 6 7 8 9	(10)
Enthusiasm	1 2 3 4 5 6 7 8 9	(10)
Communication	1 2 3 4 5 6 7 8 9	(10)
General Conduct	1 2 3 4 5 6 7 8 9	(10)
Easy to Work With	1 2 3 4 5 6 7 8 9	(10)
Source of Information	1 2 3 4 5 6 7 8 9	(10)

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) property

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                                  | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News)           | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal   | <input type="checkbox"/> Homes & Land magazine |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                             | <input type="checkbox"/> Other _____           |
| <input checked="" type="checkbox"/> Other Website/search <u>Several differt sites</u> |  |

What did you like about working with your agent?

She was so caring and professional. She took her time with and put her heart into our search and purchase!

What areas of service could be improved?

Couldnt have asked anything more. No complaints!!

- |   |       |      |
|---|-------|------|
| Would you use your agent's services in another transaction?         | (Yes) | No   |
| Would you refer friends and family to your agent?                   | (Yes) | No   |
| May your agent use you as a reference?                              | (Yes) | No   |
| Would you consider writing your agent a letter of recommendation?   | (Yes) | No   |
| You have my permission to use my comments for advertising purposes. | (Yes) | No   |
| Is anyone you know buying or selling real estate in the future?     | Yes   | (No) |

If so, what are their names & phone numbers?

**Customer Satisfaction Survey**

\*Agents Name: Linda Brown Date 7-23-13  
 \*Client Name Geary ~~XXXX~~  
 \*Property Address: 431 ~~Hollybrook Lane~~ Greer S.C 29651

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	10
Listening Skills	1	2	3	4	5	6	7	8	9	10
Problem Solving	1	2	3	4	5	6	7	8	9	10
Availability	1	2	3	4	5	6	7	8	9	10
Enthusiasm	1	2	3	4	5	6	7	8	9	10
Communication	1	2	3	4	5	6	7	8	9	10
General Conduct	1	2	3	4	5	6	7	8	9	10
Easy to Work With	1	2	3	4	5	6	7	8	9	10
Source of Information	1	2	3	4	5	6	7	8	9	10

**How did you find your Prudential C. Dan Joyner Sales Professional?**

(personal friend, referral by friend, previous client, direct mail, etc.) newspaper

**Which marketing product did you use in searching for your home? (check appropriate boxes)**

- |   |  |
|---|--|
| <input type="checkbox"/> Big Blue Book of Dreams Magazine                                   | <input type="checkbox"/> Real Estate Guide     |
| <input checked="" type="checkbox"/> Big Blue Book of Dreams Weekly update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input checked="" type="checkbox"/> Greenville Journal                                      | <input type="checkbox"/> Homes & Land magazine |
| <input type="checkbox"/> Prudential C. Dan Joyner Website                                   | <input type="checkbox"/> Other _____           |
| <input type="checkbox"/> Other Website/search _____   |  |

**What did you like about working with your agent?**

Linda did an awesome job for me. She went way above the call of duty to service my purchase. Plus she is a wonderful person.

**What areas of service could be improved?**

none

- |   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| Would you use your agent's services in another transaction?         | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you refer friends and family to your agent?                   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| May your agent use you as a reference?                              | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you consider writing your agent a letter of recommendation?   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| You have my permission to use my comments for advertising purposes. | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Is anyone you know buying or selling real estate in the future?     | <input type="radio"/> Yes            | <input checked="" type="radio"/> No |
| If so, what are their names & phone numbers?                        |                                      |                                     |

\*Required field

## Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 5/9/15

\*Client Name ERIC & Pamela H. XXXXXXXXXXXX

\*Property Address: 731 XXXXXXXXXXXX, Moore, SC, 29369

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	<u>10</u>
Listening Skills	1	2	3	4	5	6	7	8	9	<u>10</u>
Problem Solving	1	2	3	4	5	6	7	8	9	<u>10</u>
Availability	1	2	3	4	5	6	7	8	9	<u>10</u>
Enthusiasm	1	2	3	4	5	6	7	8	9	<u>10</u>
Communication	1	2	3	4	5	6	7	8	9	<u>10</u>
General Conduct	1	2	3	4	5	6	7	8	9	<u>10</u>
Easy to Work With	1	2	3	4	5	6	7	8	9	<u>10</u>
Source of Information	1	2	3	4	5	6	7	8	9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) \_\_\_\_\_

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |   |
|---|---|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide        |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book         |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine    |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other <u>Realtor.com</u> |
| <input type="checkbox"/> Other Website/search _____                         |   |

What did you like about working with your agent?

Great communication long distance, Had our best interested, always willing to go the extra step. Pleasure to work with.

What areas of service could be improved?

Linda, was very thorough, not sure what else she could have done for us.

Would you use your agent's services in another transaction?  Yes  No

Would you refer friends and family to your agent?  Yes  No

May your agent use you as a reference?  Yes  No

Would you consider writing your agent a letter of recommendation?  Yes  No

You have my permission to use my comments for advertising purposes.  Yes  No

Is anyone you know buying or selling real estate in the future? Yes   No

If so, what are their names & phone numbers?

\*Required field

Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 11-23-15  
 \*Client Name Bridget Lamb & Randy Nettek  
 \*Property Address: 120 ~~xxxxxxx~~ Simpsonville 29681

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	10
Listening Skills	1 2 3 4 5 6 7 8 9	10
Problem Solving	1 2 3 4 5 6 7 8 9	10
Availability	1 2 3 4 5 6 7 8 9	10
Enthusiasm	1 2 3 4 5 6 7 8 9	10
Communication	1 2 3 4 5 6 7 8 9	10
General Conduct	1 2 3 4 5 6 7 8 9	10
Easy to Work With	1 2 3 4 5 6 7 8 9	10
Source of Information	1 2 3 4 5 6 7 8 9	10

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) Met at a social event

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |  |  |
|--|--|
| <input type="checkbox"/> The Book of Dreams Magazine                                   | <input type="checkbox"/> Real Estate Guide           |
| <input checked="" type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input checked="" type="checkbox"/> Real Estate Book |
| <input type="checkbox"/> Greenville Journal  | <input type="checkbox"/> Homes & Land magazine       |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                              | <input type="checkbox"/> Other _____                 |
| <input checked="" type="checkbox"/> Other Website/search _____                         |  |

What did you like about working with your agent?

Linda spent a great deal of time with us, showed us numerous homes, and she was always pleasant, patient and professional. She was very accessible and responsive and just enjoyable to work with.

What areas of service could be improved?

- |   |                                      |                                     |
|---|--------------------------------------|-------------------------------------|
| Would you use your agent's services in another transaction?         | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you refer friends and family to your agent?                   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| May your agent use you as a reference?                              | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Would you consider writing your agent a letter of recommendation?   | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| You have my permission to use my comments for advertising purposes. | <input checked="" type="radio"/> Yes | <input type="radio"/> No            |
| Is anyone you know buying or selling real estate in the future?     | <input type="radio"/> Yes            | <input checked="" type="radio"/> No |

If so, what are their names & phone numbers?

116 ~~XXXXXX~~  
~~XXXXXX~~  
June 7, 2015

Donna Smith  
Berkshire Hathaway  
634-A Fairview Road  
Simpsonville, SC 29680

Dear Ms. Smith:

My husband and I recently went through the process of purchasing a home that your realty had listed, 127 ~~Simpsonville Drive, Moore, SC~~. Unfortunately this did not work out for us, but our experience with your firm could not have been more pleasant or professional.

Linda Brown and her husband Bob showed us the house and Linda guided us through the process of the offer, the inspection, and the loan. Linda spent a great deal of time with us at the home during two inspections; she answered any questions or concerns that we might have and was diligent in keeping us informed.

Linda recommended Knight Property Services, Reliable Solutions, and OnQ Financial Services. Each was professional and a pleasure to work with.

We were impressed with Linda's professionalism and her integrity. She performed her job in a manner that would expedite the process for us and with the utmost courtesy, professionalism, and integrity.

Should we consider purchasing another piece of property, your firm and Linda will be our first choice. It will also be our pleasure to recommend Linda and your firm to our acquaintances.

Yours truly,

*Barbara ~~Smith~~*

Barbara S



### Customer Satisfaction Survey

\*Agents Name: Linda Brown Date 10-3-16  
 \*Client Name: ~~JXXXXX & SXXXXXX~~  
 \*Property Address: ~~XXXXXXXXXXXX~~ Car Greenville

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

- |                       |                   |      |
|-----------------------|-------------------|------|
| Knowledge             | 1 2 3 4 5 6 7 8 9 | (10) |
| Listening Skills      | 1 2 3 4 5 6 7 8 9 | (10) |
| Problem Solving       | 1 2 3 4 5 6 7 8 9 | (10) |
| Availability          | 1 2 3 4 5 6 7 8 9 | (10) |
| Enthusiasm            | 1 2 3 4 5 6 7 8 9 | (10) |
| Communication         | 1 2 3 4 5 6 7 8 9 | (10) |
| General Conduct       | 1 2 3 4 5 6 7 8 9 | (10) |
| Easy to Work With     | 1 2 3 4 5 6 7 8 9 | (10) |
| Source of Information | 1 2 3 4 5 6 7 8 9 | (10) |

How did you find your C. Dan Joyner, Realtors Sales Professional?  
 (personal friend, referral by friend, previous client, direct mail, etc.) referral

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                   | <input type="checkbox"/> Other _____           |
| <input type="checkbox"/> Other Website/search _____                         |  |

What did you like about working with your agent?

so very nice, so helpful with everything from helping us relocate (renting), looking at various properties, finding or referring contractors

What areas of service could be improved?

n/a

- |   |       |      |
|---|-------|------|
| Would you use your agent's services in another transaction?         | (Yes) | No   |
| Would you refer friends and family to your agent?                   | (Yes) | No   |
| May your agent use you as a reference?                              | (Yes) | No   |
| Would you consider writing your agent a letter of recommendation?   | (Yes) | No   |
| You have my permission to use my comments for advertising purposes. | (Yes) | No   |
| Is anyone you know buying or selling real estate in the future?     | Yes   | (No) |
| If so, what are their names & phone numbers?                        |       |      |

\*Required field

## Customer Satisfaction Survey

\*Agents Name: LINDA & BOB BROWN Date \_\_\_\_\_

\*Client Name ED + JANE BROWN

\*Property Address: XXXXXXXXXX ST. SIMPSONVILLE, SC. 29680

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1 2 3 4 5 6 7 8 9	<u>10</u>
Listening Skills	1 2 3 4 5 6 7 8 9	<u>10</u>
Problem Solving	1 2 3 4 5 6 7 8 9	<u>10</u>
Availability	1 2 3 4 5 6 7 8 9	<u>10</u>
Enthusiasm	1 2 3 4 5 6 7 8 9	<u>10</u>
Communication	1 2 3 4 5 6 7 8 9	<u>10</u>
General Conduct	1 2 3 4 5 6 7 8 9	<u>10</u>
Easy to Work With	1 2 3 4 5 6 7 8 9	<u>10</u>
Source of Information	1 2 3 4 5 6 7 8 9	<u>10</u>

How did you find your C. Dan Joyner, Realtors Sales Professional?

(personal friend, referral by friend, previous client, direct mail, etc.) YARD SIGN ON ANOTHER PROPERTY.

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide                                   |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book                                    |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine                               |
| <input type="checkbox"/> C. Dan Joyner Website                              | <input checked="" type="checkbox"/> Other <u>LINDA FOUND AN AGENT FOR US</u> |
| <input type="checkbox"/> Other Website/search _____                         | <u>IN LOUISIANA AND HAD THEM CONTACT US IN SOUTH CAROLINA!</u>               |

What did you like about working with your agent?

ALL OF THE ABOVE QUALITIES IN THE RATING ABOVE.

"GREAT JOB"

What areas of service could be improved?

- |   |            |           |
|---|------------|-----------|
| Would you use your agent's services in another transaction?         | <u>Yes</u> | No        |
| Would you refer friends and family to your agent?                   | <u>Yes</u> | No        |
| May your agent use you as a reference?                              | <u>Yes</u> | No        |
| Would you consider writing your agent a letter of recommendation?   | <u>Yes</u> | No        |
| You have my permission to use my comments for advertising purposes. | <u>Yes</u> | No        |
| Is anyone you know buying or selling real estate in the future?     | Yes        | <u>No</u> |
| If so, what are their names & phone numbers?                        |            |           |

**Customer Satisfaction Survey**

\*Agents Name: Linda Brown Date 4/22/16

\*Client Name ~~XXXXX~~ + ~~XXXXXX~~ ~~XXXXXX~~

\*Property Address: ~~XXXXXXXXXXXX~~ St. Simpsonville, SC 29681

On a scale of one to ten, one being poor, and ten being excellent, how would rate your agent's service toward you in the following areas?

Knowledge	1	2	3	4	5	6	7	8	9	10
Listening Skills	1	2	3	4	5	6	7	8	9	10
Problem Solving	1	2	3	4	5	6	7	8	9	10
Availability	1	2	3	4	5	6	7	8	9	10
Enthusiasm	1	2	3	4	5	6	7	8	9	10
Communication	1	2	3	4	5	6	7	8	9	10
General Conduct	1	2	3	4	5	6	7	8	9	10
Easy to Work With	1	2	3	4	5	6	7	8	9	10
Source of Information	1	2	3	4	5	6	7	8	9	10

How did you find your C. Dan Joyner, Realtors Sales Professional?  
 (personal friend, referral by friend, previous client, direct mail, etc.) website

Which marketing product did you use in searching for your home? (check appropriate boxes)

- |   |  |
|---|--|
| <input type="checkbox"/> The Book of Dreams Magazine                        | <input type="checkbox"/> Real Estate Guide     |
| <input type="checkbox"/> The Book of Dreams Weekly Update (Greenville News) | <input type="checkbox"/> Real Estate Book      |
| <input type="checkbox"/> Greenville Journal                                 | <input type="checkbox"/> Homes & Land magazine |
| <input checked="" type="checkbox"/> C. Dan Joyner Website                   | <input type="checkbox"/> Other _____           |
| <input type="checkbox"/> Other Website/search _____                         |  |

What did you like about working with your agent?  
She was always available; always as helpful as possible and very practical.

What areas of service could be improved?  
none -> she was fantastic!

Would you use your agent's services in another transaction?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Would you refer friends and family to your agent?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
May your agent use you as a reference?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Would you consider writing your agent a letter of recommendation?	<input checked="" type="radio"/> Yes	<input type="radio"/> No
You have my permission to use my comments for advertising purposes.	<input checked="" type="radio"/> Yes	<input type="radio"/> No
Is anyone you know buying or selling real estate in the future?	<input type="radio"/> Yes	<input checked="" type="radio"/> No
If so, what are their names & phone numbers?		
_____		

\*Required field